

TripCase Connect 1.41.0/3.27.00 Planned implementation April 24, 2013

New Functionality:

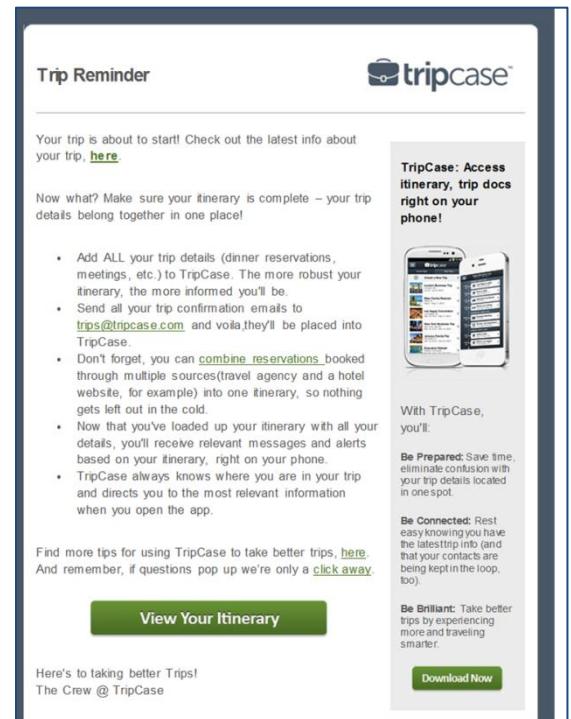
TripCase Trip Reminder email for Registered Traveler

The Trip Reminder email for registered travelers will now be sent in a newly redesigned HTML format. Additionally, we've added the passenger name in the subject line of the email to better assist Travel Arrangers and Admins managing multiple travelers. Email highlights:

- Provides a more consistent design throughout traveler touch points
- Includes traveler tips for experiencing better trips
- Drives traveler engagement with the *TripCase*® application with the removal of itinerary details
- Reiterates the value of *TripCase* with the benefits of the tool included in the email.

For PNRs with one passenger, the name will be placed in the subject line of the message.

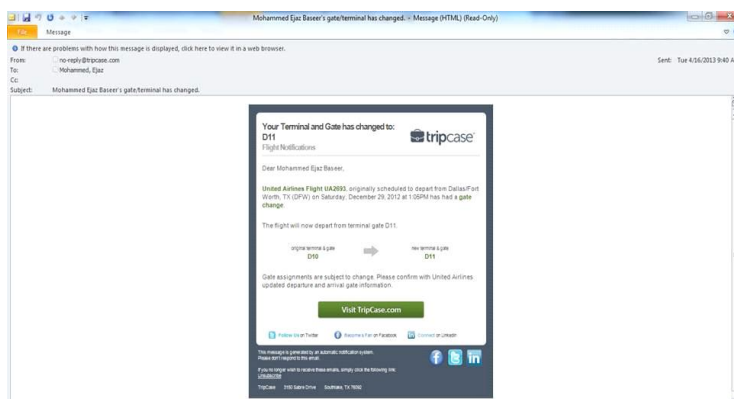
For PNRs with two or more passengers, the appropriate passenger name will be placed in the subject line. The passenger name must be associated with an email address using this format: PE¥TRAVELEREMAIL@TRAVEL.COM¥-1.3. If the names are not associated with an email address, the first passenger name listed will be used.



TripCase Flight Notifications

The passenger name will be retrieved from the PNR and displayed in the subject line of the Flight Notification email. While the passenger name will appear in the subject line, the *TripCase* account owner name will be in the body of the email as "Dear XXX". (These names might be different in the case where a traveler arranger or admin is managing others' trips.)

For PNRs with one passenger, the name will be placed in the subject line of the message.



For PNRs with two or more passengers, the appropriate passenger name will be placed in the subject line. The passenger name must be associated with an email address using this format: PE¥TRAVELEREMAIL@TRAVEL.COM¥-1.3. If the names are not associated with an email address, the first passenger name listed will be used.

Subject line text for:

- Departure Change: Dustin Downing's flight has changed
- Gate/terminal Change: Dustin Downing's gate/terminal has changed
- Cancellation: Dustin Downing's flight has been cancelled

New Language Supported

TripCase Connect introduces a new language – *Bahasa*. Bahasa translations are now included for *TripCase Connect*, document delivery and Sabre Virtually There web.

Maintenance Updates/Fixes:

DU Tax Description

DU tax descriptions will be changed as follows on eTicket in SVT and TripCase:

- For eTicket receipts displayed in ENGLISH – DU TAX will be displayed as “Service Fee”.
- For eTicket receipts displayed in PORTUGUESE – DU TAX will be displayed as “Taxa de serviço DU”.
- For eTicket receipts displayed in BULGARIAN – DU TAX will be displayed as “ГЛОБА ЗА ПРЕИЗДАВАНЕ”.

HST tax description

RC tax will now be presented on *Sabre Virtually There* and *TripCase Connect* eTickets as Harmonized Sales Tax (HST).

ZK tax for Argentina

Due to AR governmental regulations a new tax was created in AR market. “ZK” - *Sabre Virtually There* and *TripCase Connect* will be aligned with this mandate and display it as “PERCEPCIÓN SEGÚN RESOLUCIÓN 3450/AFIP”.

Miscellaneous

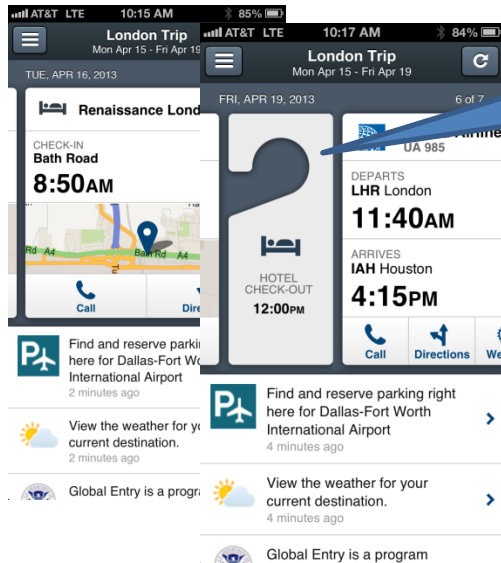
Languages using double byte characters will now render properly in *TripCase Connect*.

Dates for Thai language will display in the correct native format.

eTicket layout for Thai language will now display in the proper format.

TripCase Web & Mobile 13.06/3.0.4

Planned implementation April 25, 2013



New hotel door hangar card denotes check-out

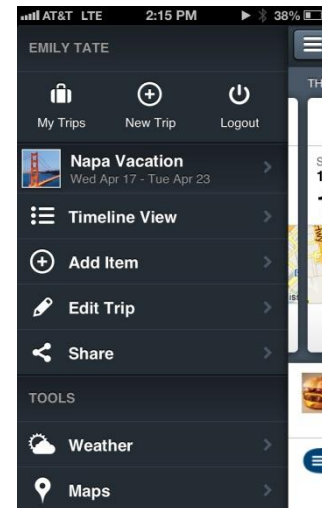
New Functionality:

Redesigned Cards in Action View

The Action View cards for hotel, car, and all “generic” events have been updated. Start times, addresses, and quick access to maps have been laid out to make getting the most important information simple for the in-transit traveler.

Redesigned Side Menu

The side menu has been modified to make navigation through the app even faster. Access to basic functions like My Trips and Create a New Trip have been moved to the top of the menu for quick access. Other menu options have been reorganized to make finding the tools and features the traveler needs easier.



Maintenance Updates/Fixes:

Directions Location Defaults

Selecting Directions to a generic event will now pre-fill that address as the End Location in the tool to reduce a step in the process of getting directions. Travelers can edit the default address if they choose.