

# **Release Notes**

# TripCase Connect 1.41.0/3.27.00 Planned implementation April 24, 2013

# **New Functionality:**

### TripCase Trip Reminder email for Registered Traveler

The Trip Reminder email for registered travelers will now be sent in a newly redesigned HTML format. Additionally, we've added the passenger name in the subject line of the email to better assist Travel Arrangers and Admins managing multiple travelers. Email highlights:

- Provides a more consistent design throughout traveler touch points
- Includes traveler tips for experiencing better trips
- Drives traveler engagement with the *TripCase*<sup>®</sup> application with the removal of itinerary details
- Reiterates the value of *TripCase* with the benefits of the tool included in the email.

For PNRs with one passenger, the name will be placed in the subject line of the message.

For PNRs with two or more passengers, the appropriate passenger name will be placed in the subject line. The passenger name must be associated with an email address using this format: PE¥TRAVELEREMAIL@TRAVEL.COM¥-1.3. If the names are not associated with an email address, the <u>first</u> passenger name listed will be used.

#### tripcase<sup>\*</sup> Trip Reminder Your trip is about to start! Check out the latest info about your trip, here. TripCase: Access itinerary, trip docs Now what? Make sure your itinerary is complete - your trip right on your details belong together in one place phone! Add ALL your trip details (dinner reservations meetings, etc.) to TripCase. The more robust your itinerary, the more informed you'll be. Send all your trip confirmation emails to trips@tripcase.com and voila,they'll be placed into TripCase. Don't forget, you can combine reservations booked through multiple sources(travel agency and a hotel website, for example) into one itinerary, so nothing gets left out in the cold. With TripCase, Now that you've loaded up your itinerary with all your you'll: details, you'll receive relevant messages and alerts based on your itinerary, right on your phone. TripCase always knows where you are in your trip Be Prepared: Save time eliminate confusion with your trip details located in one spot. and directs you to the most relevant information when you open the app Be Connected: R asy knowing you have ne latesttrip info (and nat your contacts are Find more tips for using TripCase to take better trips, here being kept in the loop. And remember, if questions pop up we're only a click away. View Your Itinerary e and traveling other. re's to taking better Trips The Crew @ TripCase

#### **TripCase Flight Notifications**

The passenger name will be retrieved from the PNR and displayed in the subject line of the Flight Notification email. While the passenger name will appear in the subject line, the *TripCase* account owner name will be in the body of the email as "Dear XXX". (These names might be different in the case where a traveler arranger or admin is managing others' trips.)

For PNRs with one passenger, the name will be placed in the subject line of the message.

· ∪ + +   =	Mohammed Ejaz Baseer's gate/terminal has changed. + Message (HTML) (Read-Only)	0 0 ×
The Message		⊽ 6
• If there are problems with how this message is displayed, click h	ere to view it in a web browser.	
From: no-replyBtripcase.com To: Mohammed, Ejaz Cc.		Sent: Tue 4/16/2013 9:40 AM
Subject: Mohammed Ejaz Baseer's gate/terminal has changed		
		122: 4
	Your Terminal and Gate has changed to: D11 Flight Hotiloxions	Î
	Dear Mohanmed Ejsz Baseer,	
	Unded Airlines Flight UA2893, originally scheduled to depart from DallaxFort Worm, TX (UPW) on Saturday, December 29, 2012 at 105PM has had a gate change.	
	The flight will now depart from terminal gate D11.	
	organa warrad 6.gaw D10 D11 D11	
	Gate assignments are subject to change. Please confirm with United Airlines updated departure and armusi gate information.	
	Visit TripCase.com	
	🚺 foliew large Theter 🕜 decomes Fer on Facebox 🔯 Connect or Unitede	
	The demander is part which or an Alamatic Schladar Agenue.	
	TrpCase 2155 Sare-Drive Boatraia, TX 1950	

For PNRs with two or more passengers, the appropriate passenger name will be placed in the subject line. The passenger name must be associated with an email address using this format:

PE¥TRAVELEREMAIL@TRAVEL.COM¥-1.3. If the names are not associated with an email address, the <u>first</u> passenger name listed will be used. Subject line text for:

- Departure Change: Dustin Downing's flight has changed
- Gate/terminal Change: Dustin Downing's gate/terminal has changed
- Cancellation: Dustin Downing's flight has been cancelled

#### New Language Supported

*TripCase Connect* introduces a new language – *Bahasa*. Bahasa translations are now included for *TripCase Connect*, document delivery and Sabre Virtually There web.

### **Maintenance Updates/Fixes:**

### **DU Tax Description**

DU tax descriptions will be changed as follows on eTicket in SVT and TripCase:

- For eTicket receipts displayed in ENGLISH DU TAX will be displayed as "Service Fee".
- For eTicket receipts displayed in PORTUGUESE DU TAX will be displayed as "Taxa de serviço DU".
- For eTicket receipts displayed in BULGARIAN DU TAX will be displayed as "ГЛОБА ЗА ПРЕИЗДАВАНЕ".

#### HST tax description

RC tax will now be presented on *Sabre Virtually There* and *TripCase Connect* eTickets as Harmonized Sales Tax (HST).

#### ZK tax for Argentina

Due to AR governmental regulations a new tax was created in AR market. "ZK" - Sabre Virtually There and TripCase Connect will be aligned with this mandate and display it as "PERCEPCIÓN SEGÚN RESOLUCIÓN 3450/AFIP".

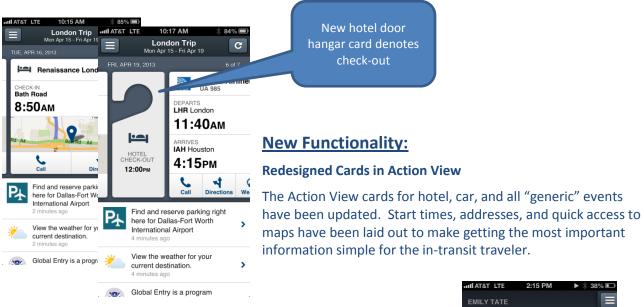
#### Miscellaneous

Languages using double byte characters will now render properly in *TripCase Connect*.

Dates for Thai language will display in the correct native format.

eTicket layout for Thai language will now display in the proper format.

# TripCase Web & Mobile 13.06/3.0.4 Planned implementation April 25, 2013



### 2:15 PM EMILY TATE $\oplus$ Û My Trips Logout Napa Vacation ⋮ Timeline View + Add Item 🖋 Edit Trip < Share 🍊 Weather E 0 Maps

### **Redesigned Side Menu**

The side menu has been modified to make navigation through the app even faster. Access to basic functions like My Trips and Create a New Trip have been moved to the top of the menu for quick access. Other menu options have been reorganized to make finding the tools and features the traveler needs easier.

## **Maintenance Updates/Fixes:**

#### **Directions Location Defaults**

Selecting Directions to a generic event will now pre-fill that address as the End Location in the tool to reduce a step in the process of getting directions. Travelers can edit the default address if they choose.